

Limited Lifetime Warranty

Coverage: We take pride in our workmanship and quality, which is why we offer this limited lifetime warranty to the original purchaser. This warranty applies to manually operated custom products properly installed in the window, door, or interior for which they were intended.

Terms:

- Product Limitations: The product cannot be modified and must be maintained and cleaned according to the instructions provided. It should only be used in the intended window or door.
- 2. **Coverage:** This warranty covers defects in materials, mechanisms, workmanship, or failure to operate properly under normal use.
- 3. **Exclusions:** Conditions caused by damage resulting from misuse or abuse are not covered under this warranty.
- 4. **Installation:** We take pride in our installations and cover free service charges to correct any issues resulting from improper installation.

Limitations:

- 1. **Normal Wear and Tear:** This warranty does not cover conditions caused by normal wear and tear.
- 2. **Exclusive Warranty:** This warranty is exclusive and in lieu of all other obligations, liabilities, or warranties. In no event shall Revolve Rollershades be liable for incidental or consequential damages or any other direct or indirect damage, loss, cost, expense, or fee.

Claim Process:

- 1. **Defects:** In the event of a defect covered under this warranty, Revolve Rollershades will repair or replace the product upon the return of the original.
- 2. **Cost Coverage:** Our warranty covers shipping charges and labor costs for removal, measuring, and installation. Repairs will be made with like or similar parts.

Legal Rights: This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state.

NOTES:

- -Motorization Systems and Accessories are covered under a 10-year warranty.
- -Fading due to direct sun exposure, curling and fraying of fabric is covered under a 10-year warranty.
- -All exterior products are covered under a 7 year warranty.
- -This warranty does not apply to commercial orders.